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National Lockdown Announcement 4th January 2021: London Radiology & Scanning Centres Remain Open

On the evening of 4th January 2021, the Prime Minister announced a further national lockdown due to the rising number of COVID-19 cases.

We want to reassure you that London Radiology and our allied scanning centres will remain open. We remained safely open during the first lockdown in March, and will continue to remain open unless instructed otherwise.

As with the earlier lockdown in March 2020, there are no restrictions to medical imaging or treatment. You are actively encouraged to keep your appointment. Our scanning centres have all the necessary Personal Protective Equipment (PPE), stringent decontamination measures, and clear pathways in place to keep staff contact with patients to a minimum. All staff will continue to be in the appropriate PPE.

Furthermore, many of our scanning centres (including 9 Harley Street) are not linked to an inpatient / high dependency unit, further reducing exposure risk.

What should I do next?

Please continue to attend your appointments. We have excellent infection control procedures along with a robust social distancing policy to ensure the safety of both patients and staff. Staff are routinely Covid-tested and vaccinations for staff are being rolled out.

If you are worried about your appointment, please contact us to discuss your concerns.

What should I do before I arrive?

Please let us know straight away and please do not attend your appointment if you:

- 1) have COVID-19;
- 2) have had (or develop) a new cough, fatigue, fever, body aches/pains, sore throat or any other cold-type symptoms within 14 days of your appointment;
- 2) have been in contact with anyone experiencing these symptoms within the 14 days prior to your appointment;
- 3) are currently awaiting results of a COVID-19 test;
- 4) have been in contact with anyone with confirmed COVID-19 in the 14 days prior to your appointment;

- 5) anyone in your home has been quarantining in the 14 days prior to your appointment;
- 6) have travelled into the UK in the 14 days prior to your appointment.

We would encourage you to drive / be driven to your appointment by someone within your support bubble. We would encourage you to avoid taking public transportation where possible, though please know that there are currently no restrictions on using public transportation for the purposes of attending a medical appointment, such as a scan or consultation appointment.

When you arrive:

Please wear a mask (covering your nose and mouth) at all times whilst inside any of our facilities and please only remove this if / when asked to do so by a member of the medical team. Your appointment letter will include an 'arrival time' which is a few minutes in advance of your actual scan / procedure. Please do not attend any earlier than this stated arrival time, as we are maintaining strict distancing measures for all patients.

When you enter the building, please use the provided alcohol disinfectant rub to disinfectant your hands.

The treatment rooms will be prepared prior to your appointment with all surfaces disinfected after each patient. Please do not be concerned as we continue to maintain the highest standards of infection control.

What if I have additional questions / concerns?

Please contact us on 020 7079 2107 or pa@londonradiology.co.uk and we will be happy to discuss things with you in further detail.

Stay safe and please contact us if you have any questions.

Kind regards,

London Radiology